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Issue No. 1

Rev. No. 1



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DCWD CALIBRATION LABORATORY

CUSTOMER FEEDBACK SUMMARY REPORT

Semester

CRITERIA	Excellent	Very Good	Good	Fair	Needs Improvement	TOTAL (%)
QUALITY SERVICE						
PROMPTNESS OF SERVICE						
EFFICIENCY OF PROCEDURES						
COMPETENCY OF FRONTLINES						
OFFICE ENVIRONMENT						
TOTAL (%)						

Comments / Suggestions:

Submitted by:

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 General Services Chief B / Technical Manager

Noted by:

ENGR. DENNS A. MANINGO
 Division Manager A/ Quality Manager