



NEW SERVICE CONNECTION APPLICATION
SUMMARY OF CONSOLIDATED CFS RESULT FOR NSC
(Period)

PM-09-01-F06
 Rev. No. 1
 September 24, 2018

CRITERIA	PERCENTAGE											
	ORIENTATION			ASSESSMENT			INVESTIGATION			INSTALLATION		
	SATISFIED VS & S (M, B)	NEUTRAL (M, B)	DISSATISFIED DS&VDS (M, B)	SATISFIED VS & S (M, B, T, VP)	NEUTRAL (M, B, T, VP)	DISSATISFIED DS&VDS (M, B, T, VP)	SATISFIED VS & S	NEUTRAL	DISSATISFIED DS&VDS	SATISFIED VS & S	NEUTRAL	DISSATISFIED DS&VDS
DELIVERY OF SERVICE Our services are delivered promptly. QUALITY Our services are consistent with your requirements. EFFICIENCY OF PROCESS Our procedure is efficient, clear, concise & understandable. ATTENDING STAFF Our staff is adequate, prompt and courteous in handling your inquiries/ requirements.												
Overall Impression of our service												

Legend:
 VS - Very Satisfactory
 S - Satisfactory
 N - Neutral
 DS - Dissatisfied
 VDS - Very Dissatisfied
 M - Matina
 B - Bajada
 T - Toril
 VP - Victoria Plaza

PART II - CONSOLIDATED COMMENTS / SUGGESTIONS

Respondent	Number	Customer's Feedback	Department / Division / Unit	Action taken	Date acted
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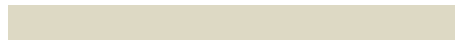
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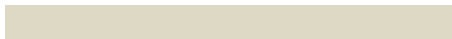
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