



Republic of the Philippines  
**DAVAO CITY WATER DISTRICT**  
 Mc Arthur Highway, Matina, Davao City  
 Tel. No. 235-3293 (local ) 1114/1115/1116

PM-08-02-F09  
 Rev. No. 0  
 Aug. 1, 2018

**Water Service Complaint Investigation Result**

**Account Name** : \_\_\_\_\_  
**Account Number(s)** : \_\_\_\_\_  
**Address** : \_\_\_\_\_  
 Sir/Ma'am:

On (Date) \_\_\_\_\_, an investigation was conducted related to your water service connection. The investigation result shows that :

**THERE IS A LEAK** in your pipeline. Kindly contact a private plumber immediately for repair or repiping.  
 Remarks : \_\_\_\_\_

There is **NO LEAK** in your pipeline. Remarks : \_\_\_\_\_

\_\_\_\_\_  
**Investigator**

*Printed Name & Signature*

Please present this slip upon transaction.



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Per DCWD Board Resolution No. 296, a bill adjustment may be availed by the account holder only once and this will be done after the leak is repaired.

To avail the bill adjustment, kindly bring the following :

1. Valid identification card
2. Certificate of repair signed by a private plumber

If transacted by a representative, additional requirement is needed such as :

1. Notarized Authorization letter signed by the account holder
2. His/Her valid identification

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